"LES FLAMBOYANTS" RESIDENCE HALL
8 rue Henri Schnitzler - 67 000 STRASBOURG
E-mail: accueil.flamboyants@crous-strasbourg.fr
Administrator: Lydie Klein
No full time service on site (rue Schnitzler): In case of emergency, call the staff on duty at the Paul Appell Campus main office – Building A - 03 88 15 54 00

SERVICES
Administration office (payment and administrative services): always refer to Paul Appell Campus Main Office – 8 rue de Palerme 67 000 STRASBOURG – Ground floor Building B - 03 88 15 53 50 or 52
Access: Tram C – Tram stop Esplanade or Winston Churchill
Bus N°15 or n°30 – Bus stop Palerme.
Opening hours: 8:30 am – 11:45 am and 1:15 pm – 4:00 pm Monday through Friday noon (closed on Friday afternoons)
Campus services (keys, post, repairs): report repairs on a form to be dropped in the administration office’s letterbox or sent by email.

MOOVING IN
Upon your arrival you will be issued your studio key which also opens the outside building entrance and your letterbox key. Switch on the electrical circuit breaker to turn on your lights and refrigerator. The water heater only operates at night.

PUBLIC TRANSPORT
Bus n° 2 – stop “Place d’Islande”
Tram F – stop “Place d’Islande”

PARKING LOTS
Cars: The outdoor parking lot is a closed lot. You can access it with a badge provided by the main office upon request (deposit required). Please provide your vehicle’s registration number.
Bicycles: Bike parks are located in the central area and in the parking lots. We recommend you lock your bike with a hardened-steel chain bike lock. Be respectful of green areas (no bikes on lawns or leaned against bushes and fences).

FIRST AID AND EMERGENCY SERVICES
In the event of danger call emergency numbers directly: 18 - FIRE DEPARTMENT (“POMPIERS”)/17 - POLICE / 15 - AMBULANCE/MEDICAL EMERGENCIES (“SAMU”) or call S.O.S. Médecins (a network of doctors who make urgent house calls) - 03 88 75 75 75. Indicate your location. If necessary, alert the Paul Appell Campus main office (03.88.15.54.00). The staff will be able to provide directions to emergency services and will alert the administrator’s office if necessary. BEWARE: You may incur charges for services provided by fire fighters (“pompiers”) (except in cases of fire or serious injury).

LAUNDRY FACILITIES
The laundry facility is located in the upper level of the Building A lobby. The devices accept the pass campus alsace student card (issued by Unistra). To add credit on your card, use the izly online banking system.

TRASH BINS / RECYCLING BINS
Residents are responsible for separating their trash and recycling:
There is a trash room on the parking lot behind Building C (Rue de Stockholm side) which has:
- YELLOW bins: paper, cardboard and plastic
- BLUE bins: other non-recyclable trash (put trash in plastic trash bags)
A recycling bin for glass is located outside the residence Place d’Islande.
RECEIVING MAIL

Your new personal postal address should be communicated as follows:

- **M or Mlle**
- **Building / Studio number** (example: C/986)
- **Résidence universitaire Les Flamboyants**
- **8 rue Schnitzler**
- **67000 STRASBOURG (FRANCE)**

Mail is delivered to letterboxes by the mail carrier. Packages and parcels cannot be accepted by campus staff. A **delivery notice** will be left for you. Mail forwarding requests should be made directly at the Post Office. Any mail inadvertently delivered to your letterbox should be given to the reception staff or dropped in the administration’s letterbox.

SECURITY

To ensure security in campus buildings and to prevent intrusions or theft, lock the outside entrance door with your key. Be sure you do not leave your key in the door. If your key is lost or stolen, your lock will automatically be changed, requiring an advance payment of 80€, which will be reimbursed if your key is found/returned within a week.

**You will be charged for service calls if you lose your key or lock yourself out – hourly rate 50€ + a 50€ service call charge for Crous employee.**

If you call an independent locksmith, you must specify that you have a tulip or American-style lock (serrure “tulipe” ou “à l’américaine”).

Do not obstruct smoke detectors in any way (fire hazard). Turn off hotplates and water faucets and close windows when you leave your room. **Guests must stay with you at all times and are not allowed to stay beyond 11:00 pm.**

TELEPHONE

Your studio is equipped with a telephone outlet. Consult a telephone company for service and give them your number provided by the administration.

INTERNET

**Wireless/wired internet access**: after your arrival registration (48 hours business days), you will be provided with a connection code sent by SMART CAMPUS (e-mail or sms).

**SMART CAMPUS hotline**: 01 70 70 46 26.

BUSINESSES NEARBY

Esplanade shopping centre, Post office, Rivétoile shopping centre

STUDENT RESIDENCE CONTACT-PERSON

In case of personal difficulties, contact the student residence contact-person for your residence hall. The email address is posted in the residence hall.

**Enjoy your stay and best of luck with your studies!**

The administrator and the entire staff

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Crous de Strasbourg - 1 quai du Maire Dietrich - BP 50168 - 67004 STRASBOURG Cedex
Tel.: 03 88 21 28 00 - www.crous-strasbourg.fr

Consult the resident handbook online in French or in English