



### Clous de Mulhouse

11 rue des frères Lumière - 68 350 BRUNSTATT

Tel. : 03 89 55 72 20 - Fax : 03 89 55 72 30

Website : [www.crous-strasbourg.fr](http://www.crous-strasbourg.fr)

E-mail : [cite-u-mulhouse@crous-strasbourg.fr](mailto:cite-u-mulhouse@crous-strasbourg.fr)

Opening hours : from 9 am to 12 pm and from 1:30 pm to 5 :30 pm. Monday through Friday.

### Emergency numbers

In the event of danger call emergency numbers directly: **18 FIRE DEPARTMENT / 17 POLICE / 15 SAMU (medical emergencies) or SOS Médecins 03 89 56 15 15.** Indicate your location. Alert the main office. The staff will be able to provide directions to emergency services and will alert the administrator's office.

#### Doctors in the neighborhood :

- Dr Coudry : 10 rue Eugène Delacroix 68200 MULHOUSE - 03 89 43 17 17
- Dr Manneh : 26/28 rue Henri Matisse 68200 MULHOUSE - 03 89 42 33 43
- Dr Garraud : 38 rue Albert Camus 68200 MULHOUSE - 03 89 60 21 32

**MOENSCHBERG HOSPITAL: 03 89 64 64 64**

**POISON CONTROL CENTER: 03 88 37 37 37**

**CLOUS' EMERGENCY NUMBER (use only in case of real danger): 03 89 55 72 36**

### Fire instructions

Refer to the documentation available in your accommodation.

### Telephone and internet

**Wifi and ethernet access** through the *Smart Campus* network, operated by Wifirst.

With your keys, you will receive a connection code.

Hotline : 01 70 70 46 26 (within 48 hours, business days)

### Caf (Family allowances)

26 avenue Robert Schuman, 68200 MULHOUSE.

Available during September at La Maison de l'Étudiant.

The application for housing assistance is made online ([www.caf.fr](http://www.caf.fr))

**Warning:** Retrieve the certificate on the site beforehand [www.messervices.etudiant.gouv.fr](http://www.messervices.etudiant.gouv.fr).

### Restaurants

**Main Resto' U is located on the campus** (Monday to Friday from 11:30 am to 1:30 pm)

**CyberCafé on the campus** (Monday to Friday from 9 am to 3:30 pm)

**IUT's Resto' U** (Monday to Friday from 11:30 am to 1:45 pm)

**Fonderie's Cafeteria** (Monday to Friday from 7:45 am to 2 pm)

### Social

The social worker conducts individual interviews with students facing personal difficulties.

(Social Service - 03 88 21 28 48 or information at the Student's House)

**E-mail:** [assistantsocialmulhouse@crous-strasbourg.fr](mailto:assistantsocialmulhouse@crous-strasbourg.fr)

## Security

**Key loss:** if you lose your key during the week, a copy is available at the reception during the opening hours. Every night from 9 pm to 1 am, please contact the night guard by calling the emergency number. He will open the door upon presentation of an identity document. Outside the opening hours of the reception, the opening of the doors will be charged.

**Master Doctorat or « Expressions » Residence hall:** Note! Make sure not to forget your access card on the inside of the accommodation, otherwise the door will stay locked.

## Receiving mail

Your mail is delivered by the post officer in your mailbox. **Note:** packages and parcels cannot be accepted. However, a delivery notice will be left for you.

## Bike

**Bike garages** are available in every residence. If you are staying in Hauts de l'Illberg Residence hall or Master Doctorat Residence hall, use the key to your room. If you are staying at the "Expressions" Residence hall, use your badge. If you are staying in the Katia and Maurice Krafft's Residence, you have to ask for the key at the reception. We recommend you to use a hardened-steel chain bike lock to lock your bike.

## Public transportation

(Pass -26 years old: 19,56€ per month)

**Line TRAM 1** goes to: Gare - Porte Jeune - Bourtzwiller

**Line TRAM 2** goes to: Nouveau Bassin - Porte Jeune - Campus

## Jobs

Jobs offers online on the website: [www.jobaviz.fr](http://www.jobaviz.fr).

## Laundry

Every residence is equipped with a laundry room that is working with a credit card or the Izly card.

## Borrow equipment or rent a room

By the residence hall, you have access to a study room and a party hall.

Please ask the Clous.

## Sports and cultural activities

**Tennis:** two courts are located at the Katia and Maurice Krafft Residence. Residents have free access. Please ask the Gymnase universitaire (Suaps).

« **Commission d'Aide aux Projets Étudiants** » (**Cape**): Gathers funds to support student initiatives. (Find all the necessary information on [www.crous-strasbourg.fr](http://www.crous-strasbourg.fr), do not hesitate to contact us on 03 89 55 72 23).

**Clous's Cultural program:** displayed in every residence hall and restaurants. It gathers all the events and happenings planned throughout the semester.

*Enjoy your stay and best of luck with your studies!*  
The administrator and the entire staff

### CONSULT:

The resident handbook online in French or in English as well as the rule of Procedure that needs to be signed.

[WWW.CROUS-STRASBOURG.FR](http://WWW.CROUS-STRASBOURG.FR)

