

## Les Flamboyants Residence hall

8 rue Henri Schnitzler - 67 000 STRASBOURG

No full-time service on site (rue Schnitzler): **In case of emergency, call the staff on duty at the P. Appell Campus main office, building A, at 03 88 15 54 00 - 8 rue de Palerme.**

## Services

**Administration office (payment and administrative services):** always refer to Paul Appell Campus Main Office, 8 rue de Palerme 67 000 STRASBOURG, ground floor Building B: 03 88 15 53 50 (or 52)  
**E-mail:** cite-u-flamboyants@crous-strasbourg.fr - **Fax:** 03 88 15 53 58

**Access: Tram - line C:** stop *Esplanade ou Winston Churchill*

**Bus - N°L1 and 30:** stop *Palerme*

**Opening hours:** 8:30 am-11:45 am / 1:15 pm-4 pm, Monday through Friday noon (closed on Friday afternoons).

**Campus services (keys, post, repairs):** report repairs on a form to be dropped in the administration office's letterbox or sent by email.

## Moving in

Upon your arrival you will be issued your studio key which also opens the outside building entrance and your letterbox key. Switch on the electrical circuit breaker to turn on your lights and refrigerator. The water heater only operates at night.

In case of visitors indicate them the access code: B + N° of your studio + A

## Internet

Wireless/wired internet access: with the *Smart Campus* network within 48 hours (business days). After your arrival, you will be provided with a connection code sent by *Smart Campus* (e-mail or SMS). **Smart Campus hotline:** 01 70 70 46 26.

## Public transportation

**Tram F and bus ligne N°2:** stop *Place d'Islande*

## Parking lots

**Cars:** The outdoor parking lot is a closed lot. You can access it with a badge provided by the main office upon request. Please provide your vehicle's registration number.

**Bicycles:** Bike parks are located in the central area and in the parking lots. We recommend you lock your bike with a hardened-steel chain bike lock. Be respectful of green areas.

## Emergency numbers

In the event of danger call emergency numbers directly: **17 POLICE / 18 FIRE DEPARTMENT / 15 SAMU (medical emergencies)** or call **SOS Médecins** 03 88 75 75 75. Indicate your location (*access rue Schnitzler, exit rue Stockholm*). Alert the Paul Appell campus main office (03 88 15 54 00). The staff will be able to provide directions to emergency services and will alert the administrator's office if necessary. Beware: You may incur charges for services provided by fire fighters ("pompiers") (except in cases of fire or serious injury).

**Sumps:** medical university service - 03 68 85 50 24, 6 rue de Palerme.

**Camus:** University medical-psychological reception center - 03 88 52 15 51.

## Laundry

The laundry facility is located in the main hall in building A (upper part). It is working through the Izly pass system (online charged) or with a credit card from Europe (CB, Visa, MasterCard, etc.).

## Trash Bins/Recycling Bins

Residents are responsible for separating their trash and recycling. A recycling bag “recyclabag” is at your disposal.

There is a trash room on the parking lot behind Building C (Rue de Stockholm side) which has :

- YELLOW bins : paper, cardboard and plastic
- BLUE bins : other non-recyclable trash - put trash in plastic trash bags.

**A recycling bin for glass is located outside the residence Place d’Islande.**

## Receiving mail

Your personal new postal address should be communicated as follows :

*M or Mlle*

*Building / Studio number (example: C/986)*

*Résidence Universitaire Les Flamboyants*

*8 rue Schnitzler*

*67 000 STRASBOURG (FRANCE)*

Mail is delivered to letterboxes by the mail carrier La Poste. **Packages and parcels cannot be accepted by campus staff.** A delivery notice will be left for you. Mail forwarding requests should be made directly at the Post Office. Any mail inadvertently delivered to your letterbox should be dropped in the administration’s letterbox.

## Security

To ensure security in campus buildings and to prevent intrusions or theft, lock the outside entrance gate with your key. Don’t forget your keys, the door locks itself.

If your key is lost or stolen, your lock will automatically be changed, **requiring an advance payment of 80€.** **You will be charged for service calls if you lose your key or lock yourself out - hourly rate 50€ + a 50€ service call charge for Crous employees.**

If you call an independent locksmith, you must specify that you have a tulip or American-style lock (serrure « tulipe » ou « à l’américaine »).

Do not obstruct smoke detectors in any way. Turn off hotplates and water faucets and close windows when you leave your room. **Guests must stay with you at all times and are not allowed to stay beyond 11 pm.**

## Residence Board

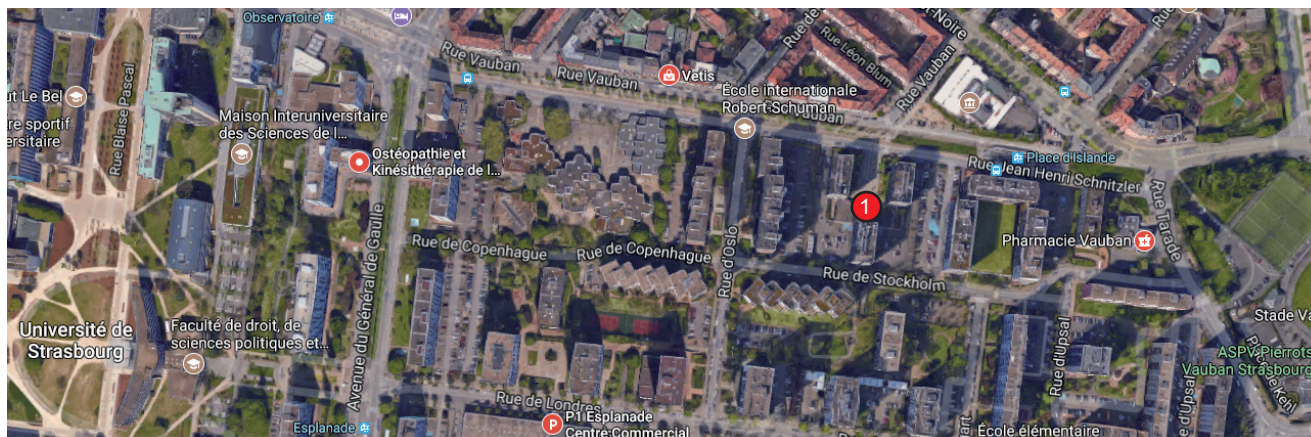
Elections are held in October in order to choose the residents’ representatives (after submission of a candidate list). Please, do not hesitate to volunteer, in order to boost your residence.

## Shops nearby

Esplanade shopping center, Post Office, Rivétoile shopping center (newsagent / tobacconist, bakeries, pharmacies, restaurants...).

## Relais-Cité Students

In case of personal troubles or difficulties, do not hesitate to make contact with a Relais-cité Student. (see billboards)



1 Flamboyants Residence hall

**Enjoy your stay and best of luck with your studies !**

**The administrator and the entire staff**

### CONSULT :

The resident handbook online in French or in English as well as the rule of Procedure that needs to be signed.

[WWW.CROUS-STRASBOURG.FR](http://WWW.CROUS-STRASBOURG.FR)

