

Robertsau / Les Agapanthes Residence Hall

ROBERTSAU

14 route de la Wantzenau - B.P. 50024 - 67 085 Strasbourg Cedex

Tel. : 03 88 45 88 00 - Fax : 03 88 31 52 23

E-mail : cite-u-robertsau@crous-strasbourg.fr

AGAPANTHES

58 rue Schott - 67 000 Strasbourg

Tel. : 03 88 45 88 20

E-mail : cite-u-agapanthes@crous-strasbourg.fr

Opening hours : 9 am - 12 am / 2 pm - 4 :30 pm Monday through Friday

Administration office : secretariat located on the ground floor of building 1

Tel. : 03 88 45 88 17 (residence hall) - Tel. : 03 88 45 88 20 (studios)

Technical service (keys, mail, repair jobs) : main office in building 1

Moving in

The key to your room is strictly personal and gives you access to the building and common areas on the floors.

Public transportation

Trams - line E : stop *Robertsau Boecklin* (5 min walk)

Bus - line N°6 : stop *Schott* (3 min walk), line N°30 : stop *Cité universitaire*

Internet

Access to the wifi and ethernet : please refer to the secretariat upon your arrival.

Parking

Cars : Access to the parking lot to through rue Schott. You'll get an access card against a 30€ deposit.

Bicycles : Bike racks are located on the parking lots North and Sud of the Robertsau's Residence.

A locked bike garage is located on the Agapanthes's parking lot. We recommend you to use a hardened-steel chain bike lock to lock your bike.

Be respectful of green areas (no bikes on lawns or leaned against trees).

Emergency numbers

At the main office building 1, you will find a list of doctors in the neighborhood. In the event of danger call emergency numbers directly : **18 FIRE DEPARTMENT / 17 POLICE / 15 SAMU** (medical emergencies) ou **SOS Médecins** 03 88 75 75 75. Indicate your location. If necessary, alert the main office by calling 03 88 45 88 00. The staff will be able to provide directions to emergency services and will alert the administrator's office.

Trash Bins/Recycling Bins

Residents are responsible for separating their trash and recycling.

BLUE bins (for non-recycled goods, rubbish) and YELLOW bins (paper, cupboard, plastics) are located behind pavilion 2, next to the parking lot rue Silberath and on the parking lot rue Schott.

A composting station and a glass container are also located on the parking lot rue Silberath.

Computers and domestic appliances can be put next to the blue bins : they'll be recycled.

Repairs

The interventions of the technicians in the rooms (replacement of light bulbs, uncorking of wash-hand basin, loss of keys...) will be invoiced according to the tariff in force.

Receiving mail

Your personal new postal address should be written as follows:

M or Mrs
Cité universitaire Robertsau
Building ... / N° of the room
14 route de la Wantzenau B.P. 50024
67085 STRASBOURG Cedex (FRANCE)

OR *M or Mrs*
Résidence les Agapanthes
Studio N° ...
58 rue Schott
67000 STRASBOURG (FRANCE)

Mail is delivered daily to the rooms during the week from 1 pm. Saturday: direct collection possible at the reception in the afternoon. Note: packages and parcels for which a signature is required upon receipt cannot be accepted. **However, a delivery notice will be left for you.**

Security

To ensure security inside the buildings and to prevent intrusions or theft, lock your room when you leave. Don't forget your keys, the door locks itself.

If your key is lost or stolen, your lock will automatically be changed, requiring an advance payment (80€), refundable if the key is returned within 8 days. You will be charged for service calls if you lose your key or lock yourself out—hourly rate 50€ + a 50€ service call charge for Crous employees.

If you call an independent locksmith, you must specify that you have a tulip or American-style lock (serrure « tulipe » ou « à l'américaine »). Do not obstruct smoke detectors in any way. Turn off hotplates and water faucets and close windows when you leave your room. **Guests must stay with you at all times and are not allowed to stay beyond 11 pm.**

Bed linen

Upon request, you'll be provided with sheets, duvets and bolster at your arrival (10€ per month or 50€ for the whole year).

Laundry

A room on the ground floor on the second pavilion is equipped with different washing machines and dryers. They work with the Izly Pass (same card as for the Restos' U) or per credit card issued in Europe. A space in the room is dedicated to ironing (an iron is provided). Another laundry room is located on the ground floor of Les Agapanthes Residence.

Sports and cultural activities

Cafeteria: in building 2, snack bar, drinks, Giant TV screens available until 10:30 pm. Wifi available.

Performance hall: an entirely renovated room awaits all your cultural proposals (music, dance, theater...).

Media library: in building 3, comics - books - newspapers - DVD and CD to consult on the spot.

Les "DNA" (local newspaper) available at the main office.

Furnished kitchen: in building 2, open until 10 pm for common dinners (12 people max). The room has to be booked at the main office: 50€ deposits. **Note!** Please do not disturb the rooms next door and do not forget to clean up at the end.

Ping pong tables: hall in building 3. Racket available at the main office. Closes at 10 pm. Operated by the members of the Residence board.

Gym and weight room: Operated by the members of the Residence board.

Game room: ground floor on building 2A. Equipped with a pool table and a baby foot. Operated by the members of the Residence board.

Shops nearby

3 supermarkets in the area: UExpress and Coop, rue Boecklin / Match, route de la Wantzenau (1 km walk) - **Tobacco shops, banks, post office, hairdressers, etc.:** rue Boecklin.

Enjoy your stay and best of luck with your studies!

The administrator and the entire staff

CONSULT:

The resident handbook online in French or in English as well as the rule of Procedure that needs to be signed.

WWW.CROUS-STRASBOURG.FR

