

Les Alternants Residence Hall

22 route du Rhin - 67 400 ILLKIRCH-GRAFFENSTADEN

Tél. : 03 88 21 13 37

E-mail : cite-u-nri@crous-strasbourg.fr

Opening hours: Monday through Friday from 7 am to 11:30 am and from 1 pm to 8 pm and from 3 pm to 8 pm on weekends.

Services

Administration office (payment - per check or credit card only, no cash - and administrative services): reception/secretariat of the co-op student's residence

- Tel : 03 88 21 13 37

Technical service (repair jobs): for small repair jobs or other technical problems, you should notify the reception during the opening hours or per e-mail. Services can be invoiced to you.

Moving in

Upon your arrival you will be issued an access card for your studio, which also opens the outside building entrance, the parking lot, the gym and the other common rooms (work or leisure) of the residence hall. You'll also receive your letterbox key.

If necessary, switch on the electrical circuit breaker to turn on the light and the electric devices.

Internet

High-speed Internet access

Monthly access codes displayed at the reception, annual code for residents staying the whole year.

Public transportation

Tram - Line A or E: Tram stop "Campus d'Illkirch"

Parking lots

Cars: The parking lot is located right outside the residence hall. It is free of charge and not locked.

Bicycles: a covered bike shelter, locked, is available for your use. It can be open with your access card. We recommend you lock your bike with a hardened-steel chain bike lock.

Please do not store your bike anywhere not intended for that purpose. It is forbidden to store a bike in your studio.

Emergency Numbers

In the event of danger call emergency numbers directly: **112 EMERGENCIES** from a cellphone / **18 FIREFIGHTERS / 17 POLICE / 15 SAMU** (medical emergencies) or **SOS Médecins** - 03 88 75 75 75. Indicate your location.

Please notify the reception of the residence by calling 03 88 21 13 37 or the night guard at 06 43 83 36 33. They will be able to provide directions to emergency services and will alert the administrator's office if necessary.

Firefighters intervention (other fire or health problems) can be invoiced to you.

Trash bins/recycling bins

Residents are responsible for sorting of the trash.

Bins are located on the ground floor:

- YELLOW bins: paper, cardboard and plastic

- BLUE bins: other non-recyclable trash - put trash in plastic trash bags.

Security

To ensure security in campus buildings and to prevent intrusions or theft, make sure to close the building doors (Doors must not be locked in the open position). The residence has a video surveillance network. Each studio is equipped with a videophone to allow you to open to your visitors who will use the code of the main entrance.

Be sure not to forget your access card. If your access card is lost or stolen, a new one will be provided and charged.

Do not obstruct smoke detectors in any way (fire hazard). Turn off hotplates and water faucets and close windows when you leave your room. **Guests must stay with you at all times and are not allowed to stay beyond 11:00 pm.**

It is forbidden to lend/give your keys to another person.

Laundry

The residence is equipped with washing machines and dryers. You can access the laundry facility with your access card from 6 am to 11 pm. The laundry works through the Izly pass system (which allows you to pay for your meals in the Restos'U) with online top up or with a credit card from Europe (CB, Visa, MasterCard, etc.).

Restaurants

Illkirch's Resto' U welcome you from Monday to Fridays from 7:30 am to 3pm for breakfasts and lunches.

Your mail

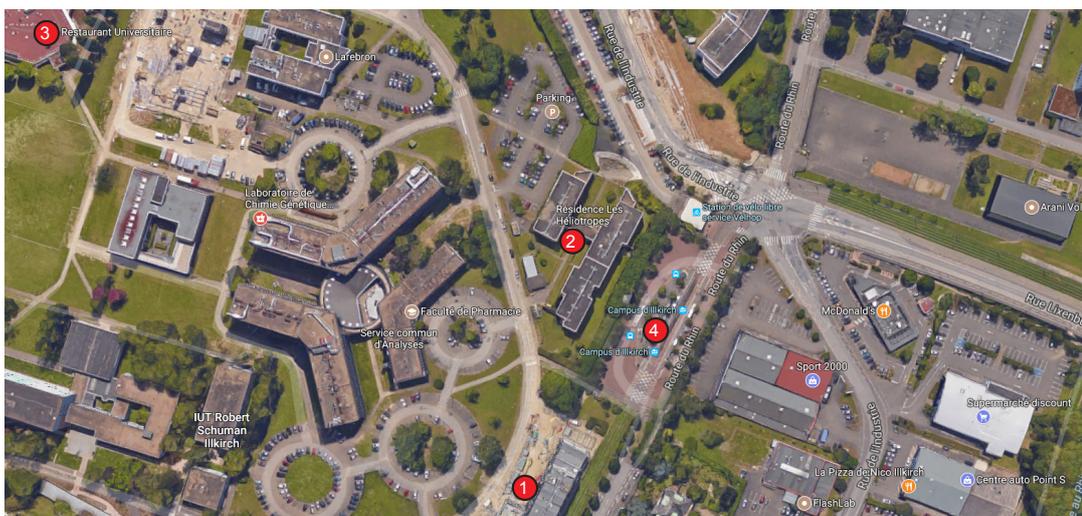
The mail carrier will deliver your mail to your letterbox which must be labeled as follows:

*M or Mme
Studio N°...
Résidence universitaire Les Alternants
22 route du Rhin
67 400 ILLKIRCH-GRAFFENSTADEN*

Packages and parcels cannot be accepted by campus staff. A delivery notice will be left for you. Mail forwarding requests should be made directly at the Post Office. Any mail inadvertently delivered to your letterbox should be taken to the main office or dropped in the administration office's letterbox. The residence does not process your personal mail.

Shops nearby

Lidl, Baggersee mall, access to Illkirch city center with the tram.



- 1 Résidence Les Alternants
- 2 Cité U Les Héliotropes
- 3 Resto' U d'Illkirch
- 4 Arrêt de tram, lignes A et E
Campus d'Illkirch

Enjoy your stay and best of luck with your studies!
The administrator and the entire staff

CONSULT :

The resident handbook online in French or in English as well as the rule of Procedure that needs to be signed.

CROUS-STRASBOURG.FR

