

Clous de Mulhouse

11 rue des frères Lumière - 68 350 BRUNSTATT - DIDENHEIM

Tél. : 03 89 55 72 20 - Fax : 03 89 55 72 30

Site web : crous-strasbourg.fr

E-mail : hebergements.mulhouse@crous-strasbourg.fr

Opening hours: from 9 am to 12 pm and from 1:30pm to 5:30 pm. Monday through Friday.

Emergency Numbers

In the event of danger call emergency numbers directly: **18 - FIRE DEPARTMENT / 17 - POLICE / 15 - SAMU (medical emergencies) or call S.O.S. Médecins** 03 89 56 15 15. Indicate your location. Contact the Clous' emergency number. An employee will be able to provide directions to emergency services and will alert the administrator's office.

Doctors in the neighborhood:

- Dr Coudry: 10 rue Eugène Delacroix 68 200 MULHOUSE—03 89 43 17 17

- Dr Manneh: 26/28 rue Henri Matisse 68 200 MULHOUSE—03 89 42 33 43

- Dr Garraud: 38 rue Albert Camus 68 200 MULHOUSE—03 89 60 21 32

HÔPITAL DU MOENSCHBERG (Hospital): 03 89 64 64 64

CENTRE ANTI-POISON (Poison control center): 03 88 37 37 37

Clous' EMERGENCY NUMBER (use only in case of real danger): 03 89 55 72 36

Fire instructions

Refer to the documentation available in your accommodation.

Telephone and internet

WiFi and Ethernet access through the PLANETCAMPUS network, operated by Wifirst.

With your keys, you will receive a connection code.

Hotline: 01 70 70 46 46 (within 48 hours, business days)

Caf

26 avenue Robert Schuman, 68 200 MULHOUSE.

The application for housing assistance is made online (caf.fr)

Warning: Retrieve the certificate on the site beforehand messervices.etudiant.gouv.fr.

Restaurants

Main Resto'U is located on the campus (Monday to Friday from 11:30 am to 1:30 pm)

CyberCafé on the campus (Monday to Friday from 8 am to 2:30 pm)

IUT's Resto'U (Monday to Friday from 11:30 am to 1:45 pm)

Grillenbreit' Resto'U - Colmar (Monday to Friday from 11:30 am to 13:30 pm)

Social

The social worker conducts individual interviews with students facing personal difficulties.

(Social Service: 03 88 21 28 48 or information at the Student's House)

E-mail: assistantsocialmulhouse@crous-strasbourg.fr

or secretariat.social@crous-strasbourg.fr

Security

Key loss: If you lose your key during the week, a copy is available at the reception during the opening hours. Every night from 9 pm to 3 am, please contact the night guard by calling the emergency number. He will open the door upon presentation of an identity document. Outside the opening hours of the reception, the opening of the doors will be charged.

Cité universitaire « Expressions » : Warning! Make sure not to forget your access card on the inside of the accommodation, otherwise the door will stay locked.

Your Mail

Mail is delivered to letterboxes by the mail carrier. **Warning:** Packages and parcels cannot be accepted by campus staff. A delivery notice will be left for you

Bike

Bike garages are available in every residence. If you are staying in Residence des Hauts de l'Illberg or Residence Master Doctorat, use the key to your room. If you are staying in the "Expressions" campus, use your badge. If you are staying in the Katia and Maurice Krafft's Residence, you have to ask for the key at the reception.

We recommend you use a hardened-steel chain bike lock to lock your bike.

Public transportation

(Pass -26 years old: 19,70€ / month)

Line TRAM 1 goes to: Gare - Porte Jeune - Bourtzwiller

Line TRAM 2 goes to: Nouveau Bassin - Porte Jeune - Campus

Jobs

Jobs offers online on the website: jobaviz.fr.

Laundry

Every residence is equipped with a laundry room that is working with a credit card or the Izly card.

Borrow equipment or rent a room

By the residence hall, you have access to a study room and a party hall.

Please ask the Clous.

Sports and cultural activities

"Commission d'Aide aux Projets Étudiants" (Cape): Gathers funds to support student initiatives. (Find all the necessary information on crous-strasbourg.fr ; do not hesitate to contact us on 03 89 55 72 23).

Clous' Cultural program: Displayed in every residence hall and restaurants. It gathers all the events and happenings planned throughout the semester.

Remember to look at the interactive displays of different Clous buildings and follow all the information on the facebook page of Le Crous de Strasbourg.

Have a nice stay !

The direction and all the members of the staff

CONSULT :

The resident handbook online in French or in English as well as the rule of Procedure that needs to be signed.

CROUS-STRASBOURG.FR

